

# Winter Winnepesaukee Weekend

## FAQS

**Q: WHAT CHECK-IN/CHECK-OUT TIMES AND PROCEDURES DO I NEED TO BE AWARE OF?**

A: CHECK-IN WILL BEGIN AT 5PM ON FRIDAY, MARCH 3RD. GUESTS SHOULD BE FULLY PAID PRIOR TO ARRIVAL ON PROPERTY. UPON ARRIVAL, GUESTS SHOULD REPORT TO THE MAIN OFFICE WHERE THEY WILL RECEIVE SCHEDULES, MAPS, AND ROOM KEYS (IF AVAILABLE). PLEASE CALL AHEAD TO INQUIRE ABOUT EARLIER CHECK-IN TIMES.

ON SUNDAY, MARCH 5TH, WE ASK THAT GUESTS CHECK OUT OF THEIR ACCOMMODATIONS NO LATER THAN 3PM.

**Q: WHAT HEALTH GUIDELINES DOES BROOKWOODS CURRENTLY HAVE IN PLACE?**

A: WITH THE WIDESPREAD INFECTION OF MANY SERIOUS ILLNESSES, WE ASK THAT GUESTS MONITOR THEIR PERSONAL HEALTH CAREFULLY PRIOR TO ARRIVAL AT CAMP AND REMAIN HOME IF THEY ARE EXPERIENCING ANY COLD, FLU, OR COVID-19 SYMPTOMS. PLEASE PROTECT THE WELL-BEING OF OTHERS BY STAYING HOME IF YOU OR A FAMILY MEMBER IS SICK OR SHOWING SYMPTOMS.

**Q: WHAT SPECIFIC INFORMATION DO I NEED TO KNOW REGARDING MY ACCOMMODATIONS?**

A: WHEN YOU CHECK IN AT BROOKWOODS, YOU WILL CONFIRM YOUR ACCOMMODATIONS. KEYS ARE AVAILABLE FOR ALL PRIVATE ROOMS. KEYS ARE NOT AVAILABLE FOR ALL OTHER ACCOMMODATIONS. PLEASE SECURE VALUABLES IN YOUR VEHICLE OR AT YOUR OWN RISK IN YOUR CABIN.

LINENS AND TOWELS ARE PROVIDED FOR GUESTS IN THE DEER RUN PRIVATE ROOMS, DEER RUN CABIN SUITES WITH QUEEN BEDS, LOON PRIVATE ROOMS, AND HERITAGE. PLEASE BRING YOUR OWN BEDDING AND TOWELS FOR OTHER ACCOMMODATIONS.

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**Q: WHERE AM I ALLOWED TO DRIVE AND PARK MY VEHICLE ON PROPERTY?**

A: PARKING IS PERMITTED NEAR ACCOMMODATIONS AS LONG AS ACCESS IS NOT BLOCKED FOR EMERGENCY SERVICE VEHICLES (15' OF CLEARANCE). PARKING IS ALSO PERMITTED IN THE BROOKWOODS OR DEER RUN PARKING LOT. PLEASE DRIVE WITH GREAT CARE AT BROOKWOODS TO ENSURE THE SAFETY OF OUR YOUNG GUESTS. NO VEHICLES ARE ALLOWED TO THE WATERFRONT.

**Q: CAN I BRING MY PET TO BROOKWOODS?**

A: PETS ARE NOT PERMITTED AT BROOKWOODS. WE ARE HAPPY TO PROVIDE A REFERRAL FOR A KENNEL IN THE AREA APPROXIMATELY 20 MINUTES FROM BROOKWOODS.

**Q: IS WIFI AVAILABLE ON PROPERTY?**

A: COMPLIMENTARY WI-FI IS AVAILABLE IN THE MAIN LOBBY AND LARGE MEETING AREAS.

**Q: WHAT EXPECTATIONS DOES BROOKWOODS HAVE REGARDING GUEST CONDUCT?**

A: BROOKWOODS IS AN ALCOHOL, TOBACCO AND DRUG FREE ENVIRONMENT. PLEASE RESPECT THIS POLICY.

ADDITIONALLY, BROOKWOODS IS COMMITTED TO A BIBLICAL FOUNDATION BUT IS ALSO PERSUADED THAT THERE MUST BE A CORRELATION BETWEEN BELIEF AND PRACTICE IN THE LIFE OF A CHRISTIAN. BROOKWOODS REQUESTS THAT GUESTS AND FAMILIES ADHERE TO POLICIES THAT ARE CONSISTENT WITH GOD'S WORD. BROOKWOODS RESERVES THE RIGHT TO ASK A FAMILY TO LEAVE BROOKWOODS IF THEY ARE EXHIBITING BEHAVIORS THAT ARE CONTRARY TO CHRISTIAN BELIEFS.